



Cardiff University / Cardiff Half Marathon

Race Guru

The Event

The annual Cardiff Half Marathon is the second largest half marathon in the UK. In 2019, 27,500 runners took part on Sunday 6th October. The 13.1 mile route will take runners past Cardiff's most iconic landmarks and scenery. It will be an incredible event!

What to bring/ On Arrival:

- When you arrive, please report to the **Volunteer Hub** to sign in and be issued your volunteer t-shirt, bag and event accreditation.
- Once you have collected your volunteer t-shirt, bag and event accreditation please remain in the Volunteer Hub to be briefed at **07:45**.
- Please come appropriately dressed for the weather, you will be outside for a number of hours. We would recommend wearing layers and where at all possible **PLEASE** wear plain trousers/jeans and comfortable shoes.
- We will be providing you with an exclusive volunteer drawstring bag that we ask you to wear/ keep your personal belongings in whilst volunteering. We would recommend keeping personal belongings to a minimum (everything you need including food and drinks will be provided).
- **PLEASE NOTE:** Your volunteer T-shirt and accreditation must be visible at all times. Please wear your volunteer T-shirt over any other clothing at all times.
- You will have full access to the Volunteer hub where you will be able to grab some lunch, drinks and a break. There is no need to bring any extra food unless you wish to do so.

Race Guru:

You will play a key role in supporting runners and spectators around the different aspects of the event and making sure they have the best experience possible! You will be the 'go to' volunteers, providing information about the race, such as where to drop their bags, the best viewing areas etc and making sure spectators have everything they need to get involved and make some noise.

We will also need your help to help to run and engage runners and spectators with our interactive activities and entertainment in the runner's village. There will be food, drink, entertainment, the atmosphere here will be electric!

Some of the tasks involved in your role are;

- Represent the event and the City, acting as a point of contact for runners and spectators on the day
- Help man the Event Information Hub and answer runner and spectator queries
- Look after runners and spectators, directing them to where they want to go and making sure they have the information they need
- Help direct spectators to our spectator zone viewing areas at the finish
- Hand out clappers, cheer sticks and maps so that spectators get involved and make some noise!
- Man umpire chairs and direct runners around the Start/Finish area
- Help direct runners and spectators to the Start, Baggage and areas
- Encourage spectators to cheer on runners and get involved with activities
- Support the operation of the entertainment areas around the Start/Finish
- Report any problems through to your supervisor/Race Control
- Direct people to the events app to track the status of runners

This role is very fluid on the day and we will need to move you between different tasks around the Start/Finish area as and when required.

You will be very busy on the day but everything you need will be waiting for you, you just need to turn up with lots of energy and enthusiasm!

Times

07:00 – 07:40 – Please arrive at the Volunteer Hub anytime between this time to sign in and obtain your volunteer uniform, bag and event accreditation.

07:45 – Briefing in Volunteer Hub

08:30 – Bag Drop open to runners

09:50 – Wheelchair race starts

10:00 – Race Start

11:00 – First Runner to cross the finish line

14:00 – Approx. finish time for Race Guru's