



Cardiff University / Cardiff Half Marathon 2018

Role Description: *Race Guru*

Date: Sunday 7th October 2018

Timings: 07.45 – 14.00 (approx. TBC)

Location: Race Start/Finish – Cardiff City Centre – CF10 3ND

You will play a key role in supporting runners and spectators around the different aspects of the event and making sure they have the best experience possible! You will be the go to volunteers, providing information about the race, where to drop their bags, answering questions and making sure spectators have everything they need to get involved and make some noise. You may be called upon to support other aspects of the Runners Village such as our Photo Wall and Entertainment Areas. There will be food, drink, entertainment, the atmosphere here will be electric!

This role is very fluid on the day and we will need to move you between different tasks around the start and finish areas as and when required.

Some of the tasks involved in your role are;

- Represent the event and the City, acting as a point of contact for runners and spectators on the day
- Man the Event Information Hub
- Look after runners and spectators, directing them to where they want to go and making sure they have the information they need
- Hand out clappers, cheer sticks and maps so that spectators get involved and make some noise!
- Man Umpire chairs and direct runners around the Start/Finish
- Help direct runners and spectators to the Start, Baggage and areas
- Encourage spectators to cheer on runners and get involved with activities
- Support the operation of the entertainment areas around the Start/Finish
- Report any problems through to your supervisor/Race Control
- Direct people to the events app to track the status of runners

You will be very busy on the day but everything you need to undertake your role will waiting for you, you just need to turn up with lots of energy and enthusiasm!

As a thank you, you will get;

- Volunteer T-shirt to be worn on race day (on top of anything else you may be wearing) but yours to keep!
- Volunteer drawstring bag to wear and keep your belongings in (yours to keep)
- Volunteer Lanyard with key information
- Food and drinks
- Training and support

By volunteering you are joining a large community of volunteers called the 'Extra Milers' who are 'Making the Diff'ERENCE' to ensure runners and spectators alike have the best experience possible on race day!

We really could not do this without you and appreciate all your time and commitment!